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LEADERSHIP





Hawkeye on Safety 2025 | Opening Keynote September 4, 2025

Hyatt Regency Hotel | Coralville, IA 08:00 – 09:30



ChatGPT Sprints to One Million Users

Time it took for selected online services to reach one million users



^{*} one million backers ** one million nights booked *** one million downloads Source: Company announcements via Business Insider/Linkedin







Time it took to reach **100 million** users:

Mobile phone - 16 years Internet - 7 years Facebook - 4.5 years WhatsApp - 3.5 years Instagram - 2.5 years TikTok - 9 months ChatGPT - 2 months

ChatGPT is the fastest-growing consumer app in internet history.



AI won't replace Safety Pros, Superintendents, Senior Leaders, Shop Floor, and Supervisors...

But, Safety Pros, Superintendents, Senior Leaders, Shop Floor, and Supervisors who know how to use AI...







































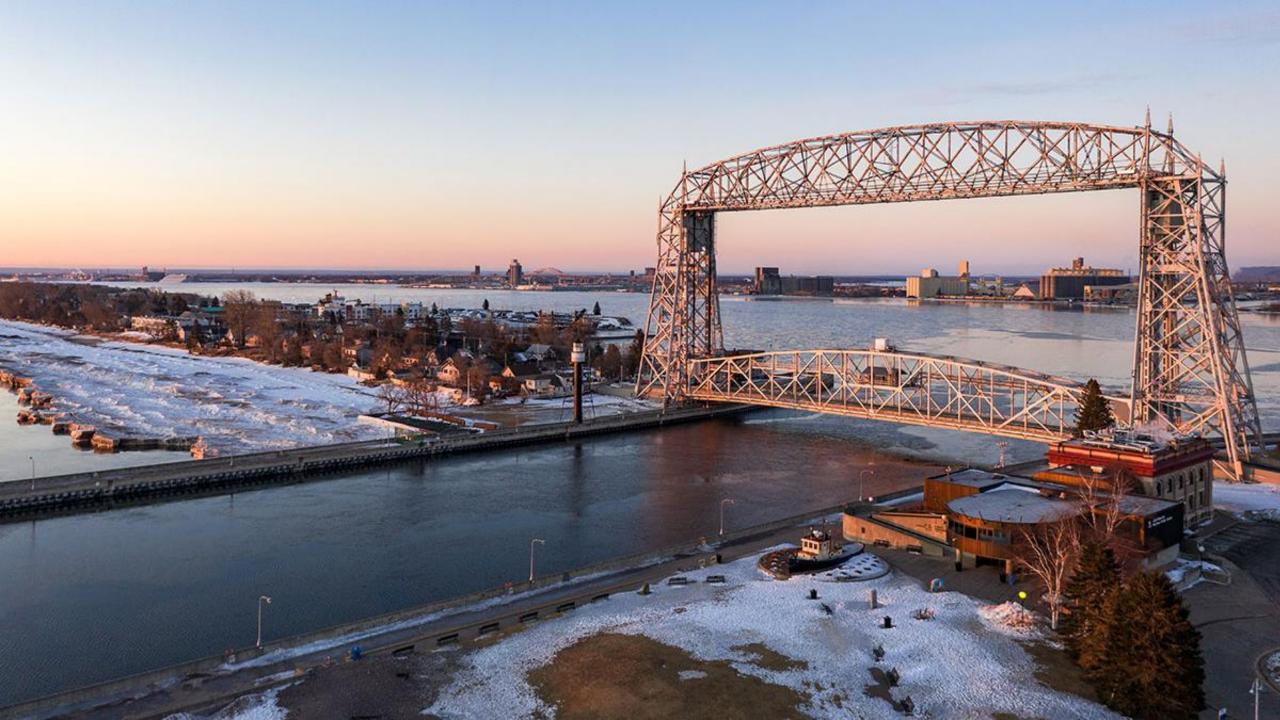






Disrupt yourself...

Before the market does...





what is one lesson in leadership the past 12 months have taught you?































THE 4H PRINCIPLE

Handshake High-Five



Consistent Recognition. Tangible Results.

A recent study found that, at a business of 10,000 people, doubling the number of employees who received **recognition** led to:

\$92.8M

Gained productivity

22%

Decrease in Safety Incidents

\$3.2M

Savings due to fewer unscheduled absences

Source: From Praise to Profits: The Business Case for Recognition at Work *Gallup & Workhuman

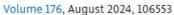
THE 4H
PRINCIPLE

Handshake
High-Five
Hug
Hangout





Safety Science





Trust and distrust in safety leadership: Qualities of importance

Natalie Abiodun 🖾

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https://doi.org/10.1016/j.ssci.2024.106553 7

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Trust is defined as a person's preparedness

to rely on another individual in a

risky circumstance (Rousseau et al., 1998)

The study emphasizes the importance of care, openness, concern, and honesty for trust development, with care and openness being MOST important as the top-scoring qualities...

Highlights

- Trust and distrust were found to be opposites on a continuum, this supports organisations focusing on trust development.
- Care was found to be the most important precursor of trust, contrary to predictions that honesty would be the most important.
- Industry context appeared to influence trust formation, the stability of the oil and gas sector better enabled a culture of care.
- · Distrust factors could be sector agnostic as honesty, care and concern were highly ranked across the two sectors.

"Without trust, workers treated almost all safety initiatives with suspicion and refused to buy into them. Safety inspections and observations were perfunctory, incident reporting was trivialized or ignored and sophisticated electronic monitoring systems were sidetracked."

PRESSURE TEST for TRUST

Ask your team the following:

Which of our procedures are routinely ignored or worked around?

What do you believe they would say?
If they named some examples, how would you respond?
If they said nothing, what could that mean?

ENGAGEMENT

SHARE WITH A PARTNER

WHAT IS **ONE VALUABLE INSIGHT** FOR YOU TO THIS POINT?

WHAT WILL YOU **TAKE BACK** TO YOUR COMPANY?

SHARE WITH A PARTNER







BETTER Questions...

- What's hard to do the right way, and easy to do the wrong way?
- O What do you need to be successful that you're not getting now?
- What is harder than it should be?

The 4Ds

The next chapter of operational learning for HOP and Learning Teams.



BETTER Questions...

- What's hard to do the right way, and easy to do the wrong way?
- O What do you need to be successful that you're not getting now?
- What is harder than it should be?

What will be the next incident? Where will it...



BETTER Questions | PROMPT for Al

I work at (University of Iowa, Schneider Electric, City of Cedar Rapids, Johnson County, Engie, Kirkwood CC, Mortenson, State of Iowa, Maxwell Construction, Bayer CropScience, Loparex, JE Dunn...)

Please provide me a list of 15 clear, conversational questions I can lean on during frontline worker engagement conversations that will support my supervisory teams: **build trust**, create **psychological safety**, understand work as it gets done in our operations, and **make our work safer**, not just look safer.

My goal is to hand this list to team leads and frontline supervisors so they can use it in their day-to-day conversations with their crews. The questions should be practical, and encourage open, honest dialogue. **Thank you.**

TEDI

- T ELL ME...
- **E** XPLAIN to ME....
- **ESCRIBE** for ME....
- F YOU COULD CHANGE ONE THING...



Impact of **ONE** Conversation





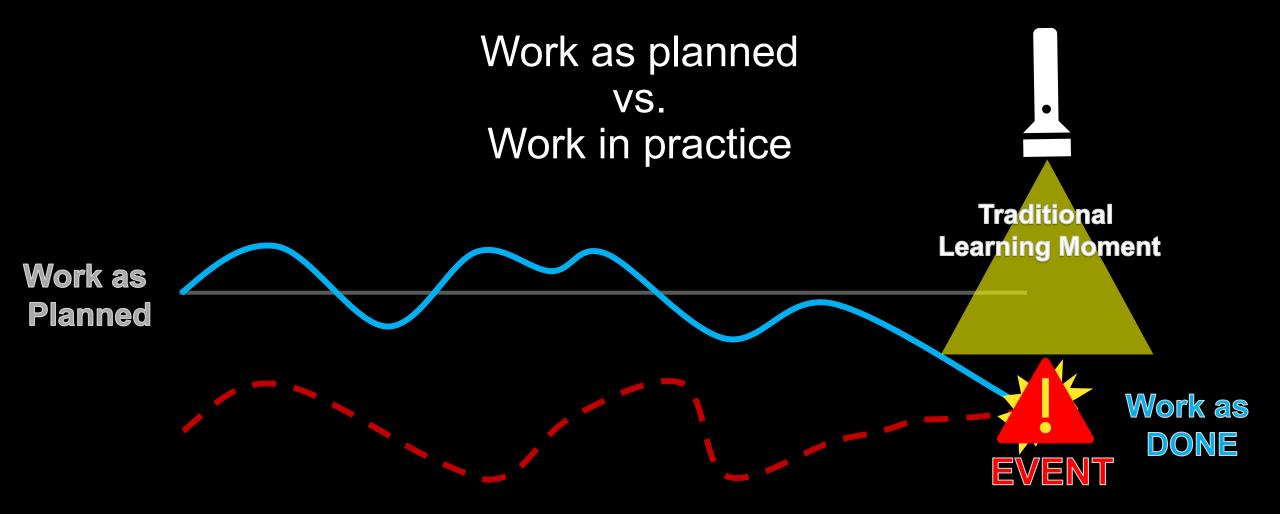
ENGAGEMENT

SHARE WITH A PARTNER

WHAT IS **ONE MORE VALUABLE INSIGHT** FOR YOU?

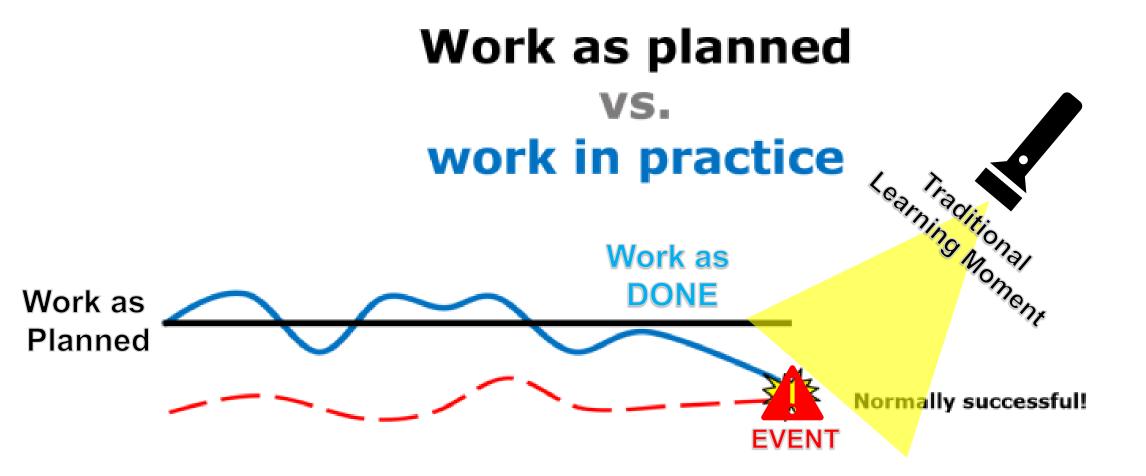
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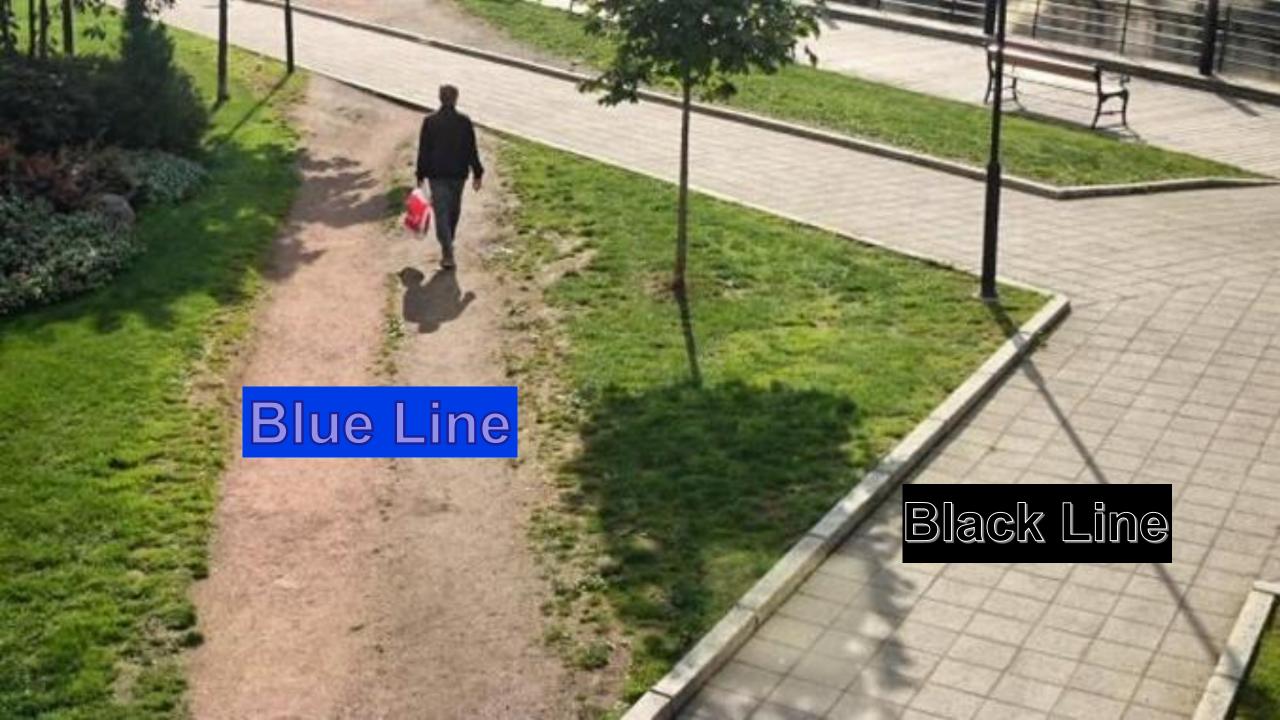


"Workers are masters of the blue line."

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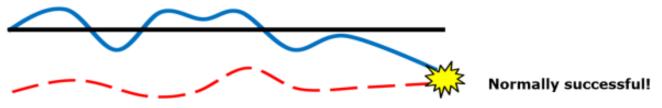


"Workers are masters of the blue line."





Work as planned vs. work in practice



"Workers are masters of the blue line."



ENGAGEMENT

GROUP DISCUSSION

WHAT DO YOU AND YOUR OPERATIONAL TEAMS NEED TO UNDERSTAND ABOUT THE BLACK LINE AND THE BLUE LINE?

SHARE WITH A PARTNER







The Things That Hurt People Are Not the Same as the Things That Kill People: Key Differences in the Proximal Causes of Low- and High-Severity Construction Injuries

Arnaldo Bayona, S.M.ASCE¹; Matthew R. Hallowell, A.M.ASCE²; and Siddharth Bhandari, A.M.ASCE³

Although there were no differences between SIF and pSIF cases, two factors differentiated minor incidents from serious (or fatal) incidents:

- (1) absent or not followed pre-task (work) plan
- (2) absent direct controls/safeguards



Jason Kunz

Husband | Speaker | Co-Founder | Committed to Enhancing the Health of the Global Workf...











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HAWKEYE on SAFETY

Top Performing S&H Professionals:

FOCUS on where they need to go

not on what's in the way

they obsess over who they need to BE

not what others might think of them

ONOR the WORK and the WORKER - we leave <u>everyone</u> BETTER than we found them

CT with COURAGE - every single one of your voices matter - but you have to speak up to be heard... (and you can't fix a secret)

e WIN as ONE TEAM - safety is never a solo act, but a TEAM commitment

EEP LEARNING – standards evolve, tools change, but your influence GROWS as you do

#hawkeye

MPOWER OTHERS – leaders can be found in the field, on the floor, and in the office - CHOOSE to SERVE and LEAD

OUR ENERGY sets the TONE - long before you say a word - be the thermostat, NOT the thermometer

NVISION BEYOND TODAY - a BETTER TOMORROW - but never forget, who you are tomorrow begins with what you do <u>TODAY</u>

#hawkeye



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